

## CPSN Family Fun Day 2024 at Melbourne Zoo.

An Access Key gives all the information you need to know about the building, location and all of the accessibility requirements it meets.

If you have any questions or want to chat about your access needs, please contact:

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## Where is the venue?

The venue is the Leopard Lodge at Melbourne Zoo. The best entrance is the rail gate entrance. The Melbourne Zoo address is Melbourne Zoo, Elliott Ave, Parkville VIC 3052, Australia. **There will be a CPSN staff member from 11:30 at the rail gate entrance to direct you to the Leopard Lodge.** Leopard Lodge is less than 250m from the rail gate entrance.

The rail gate entrance

## How do I get to the venue?

### Car

The Melbourne Zoo address is Melbourne Zoo, Elliott Ave, Parkville VIC 3052, Australia  
Car parking is \$2 for a five-hour ticket and is run by Melbourne City Council.

To use a parking bay reserved for people with disabilities, you will need to display a valid parking permit for people with a disability. Don't forget to display your parking ticket on your dashboard, as the area is regularly monitored by parking officers. [Download the EasyPark App](#) from the App Store or Google Play in advance to skip the queue and pay for parking from your phone.

There are seven accessible parking bays located near the rail gate entrance.

During peak times, like school and public holidays, the zoo staff do their best try to get you parked and into the zoo as quickly as possible. Please follow instructions from our parking attendants when it's busy.

### Other parking options



If needed, there are other parking options within walking distance to the zoo.

- **Melbourne Sport Centre Parkville**  
Located at 10 Brens Drive, Parkville VIC 3052. Access to Brens Drive via Elliot avenue. Parking subject to availability. Approximately an 8 minute walk to Melbourne Zoo's Rail Gate entrance.
- **Local Street parking**  
Several local streets surrounding Melbourne Zoo have on-street parking; most are located on The Avenue and Royal Parade.

### Bus

Bus route 505 from Moonee Ponds to Melbourne University stops outside Melbourne Zoo.

### Train

Trains run from Flinders Street Station on the Upfield line every day, stopping at Royal Park Station - just across the road from Melbourne Zoo's rail gate entrance. *Please* see above advice about planned disruptions on the Upfield line due to the Level Crossing Removal Project. The station is nearest to the rail gate entrance.

### Travelling from Regional Victoria

**V/Line trains** run from Geelong, Warrnambool, Ballarat, Maryborough, Ararat, Bendigo, Swan Hill, Echuca, Seymour, Shepparton and Albury, Traralgon, Sale, and many other rural destinations, into the CBD.

The **V/Line Family Traveller ticket** allows each adult to take up to two children aged between five and 18 at no extra cost.

### Trams

**Route 58 between West Coburg and Toorak** runs via William Street in the city centre every day, with services as often as every 6 minutes, stopping directly outside Melbourne Zoo at Stop 26. This is a wheelchair accessible stop and the closest to the rail gate entrance. You can use the PTV app or website to track the schedule for low-floor trams.

### Timetable information

Visit **PTV** for up-to-date tram, train and bus times. (Tip: Use their Journey Planner for public transport directions from anywhere in Victoria. Enter your starting address in the “From” box and enter “Melbourne Zoo” as a landmark in the “To” box).

### Signs and accessibility

Melbourne Zoo has an easy-to-follow path system, with access for people using wheelchairs and strollers and plenty of signage. There is plenty of seating around the zoo.

### Smoking

The zoo is smoke free but pass-outs are available from the gate staff.

## Inside the venue

The Leopard Lodge is a large room, the room will be set up with round tables and chairs. There is room for wheelchairs. The room has low-pile carpet and a high roof. There is a small room to the side if you need a quiet space but it is very small. There's also an outside grassy area with high tables and bar-style chairs.

We will have an area where you can pick up some colouring in sheets and crayons.

CPSN CEO Scott Sheppard and Deputy CEO Kellie O'Shea, and other staff will be presenting at the front of the room.

There will be a buffet set up for lunch, if you noted a dietary requirement there will be food for you and CPSN staff can help you with anything you need.

At times the room may be loud but there will not be background music.

The zoo itself is easy to navigate in a wheelchair or with a pram.

## Bathrooms

The Leopard Lodge has three bathrooms. One unisex accessible\*, one male and one female.

\* Unfortunately, the entrance way leading to the unisex accessible bathroom may be too narrow for some wheelchairs. There are wider standard accessible bathrooms within a short walking distance from the Leopard Lodge.

There is also a changing places bathroom at Melbourne Zoo. This bathroom has an adult change table, shower and hoist. It is approximately 15 minutes' walk from the Leopard Lodge. Please bring your own sling if you plan to use the hoist.

There are other bathrooms around the zoo at these locations:

- The main entrance on the way to the Gorilla Rainforest
- The Lakeside Café
- Near the rail gate entrance close to the Picnic Pavilion
- Along the main drive near the Orang-utans
- Elephant Village, near the Bong Su Room

Please refer to a map to find these locations.

**MELBOURNE ZOO**

Public Transport  
 Train #58: Vicent Colony  
 Running every 12 minutes to the city (via William St).  
 Stop number 25 is closest to the Rail Gate Entrance.  
 Train #61: Lonsdale Line to from Royal Park Station.  
 Runs every 20 minutes.

Arrive at the Rail Gate entry (next to Royal Park Train station)

Short walk to the Leopard Lodge for the CPSN Family Fun Day.

Accessible toilets are available in the room.

Changing Place (Adult Change room) and toilets with extra wide door and hoist located here

Cerebral Palsy Support Network

### Assistance/Event Staff

- CPSN staff will be in blue T-shirts or verbally identify themselves as CPSN staff.
- Zoos Victoria staff may be in brown khakis or green shirts.



### Access for assistance animals

Zoos Victoria welcomes visitors with assistance animals (such as guide dogs) that have completed their training and are certified by a registered authority. Please bring your certification ID with you.

At each Zoo there are identified exhibits and areas where assistance animals will not be permitted. This is due to quarantine restrictions and safety risks to zoo animals and staff, assistance animals and their handlers. Admission staff can provide you with information about these areas when you arrive at the zoo.

#### Other things to know:

- You will be unable access the zoo before 11:30am.
- Approximately 120 people will be attending.
- We will not have the zoo to ourselves.
- We will be providing a buffet lunch for registered attendees.
- We have access to the Leopard Lodge until 3pm.
- The zoo closes at 5pm.
- CPSN will offer two official times to go see the lions if you want to join a group.
- You can find our social story attached to the event information email.
- Here is a link to a zoo-specific social script - [Melbourne Zoo's Social Script](#)
- Here is a link to a sensory map of the zoo - [Melbourne Zoo Sensory Map](#)